Snag Solutions, Inc. Privacy Policy
Last updated: 2/7/2023

1. Introduction

Snag Solutions, Inc. (**"Company"** or **"We"**) respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you use the website snagsolutions.io, (the "**Website**") or other web application or software provided on or in connection with our services, including the Project-Branded Marketplace, as described in our Terms and Conditions (the Website, collectively with the services, the "**Service**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:
- On this Website and when you use the Service.
- In email and other electronic messages between you and this Website.
- If you create a Project-Branded Marketplace, we ask for your Marketplace's name.
- When you post content to or use the Project-Branded Marketplace. This includes listings on the Project-Branded Marketplace, in addition to other personal information you provide to create social profiles including but not limited to email, social profiles (e.g., Discord, Twitter), postings, location information, and more.
- If you contact us directly, including through our careers page, we may obtain additional information about you and that you may provide.
- If you enable offer and/or listing notifications, your email and/or phone number.
- If you enable sharing of email, phone number, or other contact information with a Project-Branded Marketplace, we collect and may share that information with the owner of that Project-Branded Marketplace.
- If we send emails, we may track whether you open them to determine how to build a better customer experience and enhance our service.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by the Company or any third party or
- Any third party, including through any application or content (including advertising) that may link to or be accessible from or through the Website or Service.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our practices, your choice is not to use our Service. By accessing or using this Website or the Service, you agree to this privacy policy. This policy may change from time to time. Your continued use of this Service after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

2. Minors

Our Services are not intended for users under 18 years of age. We do not knowingly collect personal information from users under the age of 18. Our Terms and Conditions require all users to be at least 18 years old. Minors who are at least 13 years old but are under 18 years old may use a parent or guardian's account, but the account holder takes full and complete responsibility for the minor's use of the Service. If a child under 13 submits Personal Data to us and we learn that the Personal Data is the information of a child under 13, we will attempt to delete the information as soon as possible. If you believe that we might have any Personal Data from a child under 13, please contact us at **support@snagsolutions.io** or as indicated in **Accessing and Correcting Your Information** below.

3. Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Service, including information:
- By which you may be personally identified, such as first and last name, postal address, email address, telephone number, other non-public information about you or any other identifier by which you may be contacted online or offline ("**Personal Information**");
- That is about you but individually may not identify you, such as aggregated or de-identified data, blockchain/cryptocurrency wallet address; and/or
- About your internet connection, the equipment you use to access our Website and/or use of the Service, and usage details.

We collect this information:
- Directly from you when you provide it to us.
- Automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.
- If you provide contact information to us when you opt into announcements for a particular Project-Branded Marketplace.
- From third parties to whom you have provided Personal Information and have authorized to share such information with us, for example, applications that provide content on your dashboard.
- From third parties, for example, our business partners.

Information You Provide to Us
The information we collect on or through our Service may include:
- Records and copies of your correspondence (including email addresses), if you contact us.
- Your social profile information for third party applications you choose to connect to the Services (for example, your Discord profile information may include your username and profile image).
- Your search queries on the Website.

Information Obtained from Blockchains

We obtain data from activity that is publicly visible and/or accessible on blockchains. We collect publicly visible blockchain addresses and information regarding NFT transactions, which can be associated with other personal information you have provided to us.

Information We Collect Through Automatic Data Collection Technologies
As you navigate through and interact with our Service, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:
- Details of your visits to our Service, including traffic data, location data, logs, and other communication data and the resources that you access and use in connection with the Service.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). We do not currently recognize "do not track" signals or other mechanisms that may enable you to opt out of tracking in connection with our Services. The information we collect automatically may include personal information or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Service and to deliver a better and more personalized service, including by enabling us to:
- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Service according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Service.

The technologies we use for this automatic data collection may include:
- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Service. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Service.
- **Web Beacons.** Pages of our Service may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Third-Party Information

We may receive personal information or other anonymous data about you from third parties that offer their service, content or products through or in connection with the Service. For example, a third-party wallet provider may share your blockchain address in connection with information you share with such wallet provider. We may use this information or data we have obtained from or about you through the Service.

Third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Service. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. Your use of third-party wallets are governed by the applicable terms of service and privacy policy.

4. How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:
- To present our Service and its contents to you.
- To allow you to participate in interactive features on our Service, including but not limited to helping you view, explore, and interact with others to buy, sell, trade, or transfer NFTs on public blockchains.
- To offer notifications (i.e., listing notifications).
- Improve the quality of the Service.
- Detect or prevent violations of our Terms and Conditions.
- Display your username and identify NFTs with which you have interacted.
- Comply with applicable laws or address legal claims or issues.
- For any other purpose with your consent.

5. Disclosure of Your Information

We may disclose aggregated information about our users and information that does not identify any individual without restriction.

We may disclose personal information that we collect or you provide as described in this Privacy Policy:
- To contractors, service providers, and other third parties we use to support our business.
- If you opt in, to our partner Project-Branded Marketplaces.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Snag Solutions, Inc.'s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Snag Solutions, Inc. about our Service's users is among the assets transferred.
- To the extent our Services utilizes them, to third-party application program interfaces ("**APIs**") and Software Development Kits ("**SDKs**") that may allow third parties, including analytics and advertising partners, to collect your Personal Information for various purposes.
- To fulfill the purpose for which you provide it.

- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our Terms and Conditions or Privacy Policy.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Snag Solutions, Inc., our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection.

6. **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:
- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.

7. **Accessing and Correcting Your Information**

You can review and change your personal information by logging into and visiting your account profile page.

Under your state consumer privacy laws, you may have additional rights regarding how we use your personal information. To learn more about California residents' privacy rights, visit the California Consumer Privacy Act and California Privacy Rights Act.

Users in the European Economic Area or United Kingdom have certain rights under the respective European and UK General Data Protection Regulations ("**GDPR**"). You have the right to (i) contact us to request access and receive a copy of your personal data; (ii) request rectification, including the correction or completion of your data; (iii) erasure of your data if it is no longer necessary for us to keep in connection with the purpose for which it was collected, provided that we may be required to keep track of such information to comply with legal obligations; (iv) object to or restrict the way we process your personal data; (v) the right to lodge a complaint with a supervisory authority and (vi) request portability of your personal data so that it can be retained and reused for other purposes. Additionally, you may withdraw your consent at any time, where processing is based on your consent.

If you would like to exercise your rights related to the GDPR, the CCPA, the CPRA, or other applicable state privacy law, please contact us at **support@snagsolutions.io.**

We cannot change any Personal Information that may be associated with you that is stored on the blockchain, as we do not have control over any information stored on the blockchain, including but not limited to transactions related to your NFTs or your blockchain address.

8.   Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Service. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Service.

We are not responsible for the security of your digital wallet, and we advise you to ensure it is secure. Please contact your wallet provider if you detect issues related to your digital wallet.

9.   Data Retention

We may retain your personal information for the duration of your use the Service, or necessary to fulfill as outlined in this Privacy Policy. We may continue to retain your personal information even after you discontinue use of the Service as reasonably necessary to enforce our Terms and Conditions or other agreements, and/or protect our legitimate business interests. In the event your personal information is no longer required for such purposes, we will cease to retain it.

10. Users Outside of the United States.

The Service is intended for users in the United States. If you are a non-U.S. user of the Service, your personal information may be processed in the country in which it was collected and in other countries, including the United States, where laws regarding processing of personal information may be less stringent than the laws in your country. By providing your personal information and using the Service, you consent to such transfer.

11. Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by email to the primary email address specified in your account or through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

12. Contact Information

If you have questions, complaints or comments about this privacy policy and our privacy practices, contact us at: **support@snagsolutions.io.**